



Video streaming



Custom reporting



Mobile payments



Document signing

Livegenic is a virtual collaboration platform that instantly connects you to your customers, field staff and suppliers remotely via their mobile devices.



Underwriting

Reduce your underwriting risk by seeing exactly what you are covering. Insure assets at true value by better identifying any risks, inaccuracies or inconsistencies.



Claim

Your staff collect critical claim information in realtime via live or offline video streaming, while also collecting payments and signed documentation. Livegenic speeds up the claims process from lodgement to closure for a more convenient and engaging customer experience.

Store all your information in one place

All content recorded or uploaded through the Livegenic apps is automatically stored on your Livegenic web portal. Your team can easily:

- ✓ Review files, videos and images
- Assign and collaborate with other users
- Access reports, documents and dashboards







MY CLAIM

Mobile app and web access for your customers

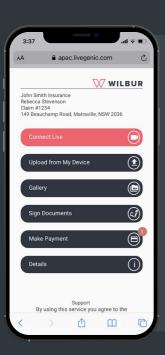






- Connect live or record offline video
- Collect payments through an instant payment gateway
- Process legally binding documents with in-built document signing

- Upload videos, photos and documents
- On-screen guidance and help tips
- Write and exchange notes instantly
- Record Al powered measurements



Now with app-less live streaming!

No downloads. No logins. One tap connection.

Your customers can now access Livegenic My Claim directly through their web browser. A simple one tap connection gets them streaming in no time.

My Claim and Enterprise key features.



Customisable payment gateway

Collect payments from customers on any device instantly



Document signing

Digitally sign documents in seconds



Automated reminders

Set customised reminders for payments, document signing and content uploading



Measurements

Accurately scope, quote and assess from your desktop



Custom reports

Generate and submit customised reports instantly from site, tailored to your clients' needs



On-screen guidance

Customise on-screen instructions for your customers at every step



Mobile app for your field staff







- Connect live or record offline video
- Access and accept assignments
- Create calendar appointments
- Receive, confirm and update job status

- Upload videos, photos and documents
- Review all videos and photos
- Write and exchange notes instantly
- ✓ Submit customised reports

Why Livegenic?

Increase in resource allocation accuracy

38% **31**%

Increase in desk report submissions

Faster report submissions

Reduction in travel costs



Ideal for property, contents and motor



Reduce fraud with more accurate information



Plugs into your existing platforms



